



Handyman Program

1 What is the IGS Assistance Program?

The IGS Handyman Program is an optional service available through a partnership between the municipality and Integral Group Solution. It offers homeowners in a number of covered handyman jobs all performed by a network of local & licensed contractors.

2 How does the IGS Handyman Program benefit the community?

The IGS Handyman Program benefits the community by providing residents with a resource for reliable handyman services. This helps improve the overall condition of homes in the municipality and contributes to the well-being of the community, all while being a cost-free initiative for the city and its residents.

3 How can residents enroll in the IGS Handyman Program?

Homeowners can enroll by direct mail reponse, visiting the IGS website, or by calling their dedicated enrollment team.

4 Who qualifies for the program?

The IGS Handyman Program is available to all homeowners in the municipality. There are no specific qualifications or eligibility criteria, making it accessible to a wide range of residents.

5 How are the handymen in the program selected?

Handymen participating in the program are carefully selected through a vetting process to ensure their reliability and skillset. Integral Group Solution collaborates with experienced professionals to provide high-quality services to enrolled residents.



www.IGScare.com



1(800) 750-8374



Handyman Products

Homeowners can enroll in any of the one products below. All handyman products come with "Call an Expert" and Emergency Locksmith coverage.

INTEGRAL HANDYMAN \$7.99/month	ENHANCED HANDYMAN \$9.99/month	PREMIER HANDYMAN \$12.99/month
<ul style="list-style-type: none"> Covers 3 jobs, annually 2 hours per job 	<ul style="list-style-type: none"> Covers 3 jobs, annually 2 hours per job 	<ul style="list-style-type: none"> Covers 3 jobs, annually 3 hours per job
<ul style="list-style-type: none"> Plumbing Fixture Installations & Repairs Interior Painting Gutter Maintenance Curtain & Blinds Installations DIY Projects 	<ul style="list-style-type: none"> Plumbing Fixture Installations & Repairs Interior Painting Gutter Maintenance Curtain & Blinds Installations DIY Projects Emergency Glass Repairs 	<ul style="list-style-type: none"> Plumbing Fixture Installations & Repairs Interior Painting Gutter Maintenance Curtain & Blinds Installations DIY Projects Emergency Glass Repairs Drywall Installations Wall Mounting

Community Outreach

Our goal is a strategy that best meets the needs of your community and residents, at no cost to the city.

TRANSPARENCY MATTERS

We know a focused, partner-centric approach means strengthened relationships, happy-customers, and longevity in our partnership together.

HOW?

1. Clearly shows the partnership (not just a city logo)
2. Materials come from IGS, without confusion on who administers the program
3. Focus on education & value, not fear
4. Aligns with tone a municipality would have towards it's residents
5. Easy-to-locate call center and website information
6. A 24/7 team of motivated Customer Service Agents

Transparent

No room for confusion on who the program is coming from,



Clear & Simple

Easy to digest information on the program and services



Multi-Pronged

An understanding that one approach is not the best or only approach.

